



Freepost Plus RLZZ-CUKR-RAAK  
GAH Refrigeration Ltd  
Building 846  
Bentwaters Parks  
Rendlesham  
WOODBIDGE  
IP12 2TW

## Terms and Conditions

### All Contract Terms

- All maintenance cover must be in place within 60 days from the date the unit enters into service. This date may vary from the commissioning date by a maximum of one calendar month.
- Units will be serviced a minimum of two times per annum. (Service frequency may vary dependant on usage and at the discretion of GAH). The customer will be contacted by GAH to agree a suitable date and time for the service to be carried out. If the customer requires the vehicle to be serviced outside of the normal working hours (Monday to Friday 08:00 to 18:00hrs) the customer will be invoiced an additional charge, (for up to date prices please see the GAH Service price guide).
- If the unit breaks down out of normal working hours (08:00 to 18:00 hours Monday to Friday), and the customer is not on Service Plan 1, the customer will be invoiced an additional charge, (for up to date prices please see the GAH Service price guide). Customers who do not have Service Plan 1 will be asked to provide an order number or reference number before any work is commenced.
- If the customer should cease payments during warranty or contract term the warranty or contract will end on the next due service date.
- Full Service History will be kept by GAH to demonstrate due diligence for all service contracts.
- Failure to comply with the above terms will result in the warranty being terminated.

### Please note:

- Either party can terminate the contract by submitting three months written notice.
- Normal working hours are 08:00 to 18:00 hours Monday to Friday excluding bank holidays
- The customer should make the unit available during normal working hours. Outside of these hours will incur charges at the prevailing rates.
- Calibration will be carried out on request on PAYG services at a cost of £15.00. If a special visit is made, a travel charge will apply. For Service plan 1 and 2 options, calibrations are free upon request (one per annum).
- All standard service and warranty work is carried out during normal working hours.
- GAH Refrigeration or an approved service provider must carry out all work. Authorisation must be obtained before any work is carried out.
- GAH reserve the right to review prices on a six monthly basis.
- Any prices quoted are for Mainland UK only.
- Full Service History will be kept by GAH to demonstrate due diligence.
- For full contract terms and conditions, please contact the GAH Service department.
- Under normal circumstances GAH will attend any loaded breakdown within four working hours. Occasionally, due to circumstances beyond our control, this is not always possible.

Please see full warranty and contract terms and conditions plus full service details, which are available upon request.

GAH reserves the right to alter or amend terms and conditions without prior notice.

GAH (Refrigeration) Ltd. Building 846 Bentwaters Parks,  
Rendlesham, Woodbridge, Suffolk IP12 2TW  
Tel: 01394 421140 Fax: 01394 421151 Email: [info@gah.co.uk](mailto:info@gah.co.uk)

Find out more at [www.gah.co.uk](http://www.gah.co.uk) or call 01394 421140



GAH Transport Refrigeration  
Setting the standard from  
design to installation and  
after-sales service

# REFRIGERATION HANDBOOK INFORMATION SERVICING WARRANTY



One-Call  
01394 421140  
Support and servicing  
all in one place



# GAH REFRIGERATION BETTER BUSINESS ALL ROUND

## GAH

GAH is an independent, UK-based company specialising in the manufacture of refrigeration units for the direct-drive transport refrigeration market. With over twenty years experience in the industry, GAH is aware of the pressures facing the transport industry; to drive down fuel costs and adapt to our crowded road systems whilst reducing the impact on our environment.

## Innovative Systems

We continually develop our range of systems, so that they meet these challenges and reflect the varying nature and size of our customers' businesses.

## Built in Britain

We are proud of our reputation for providing exceptional build standards from our factory in East Anglia where we oversee quality control and have built up an experienced and highly skilled production team.

## Maintenance and Aftersales

We provide an unparalleled maintenance and aftersales service with a call centre in East Anglia, which supports a nationwide fleet of engineers.

## Find out more

To learn more about our products visit [www.gah.co.uk](http://www.gah.co.uk) or call us on 01394 421140.



# WARRANTY REGISTRATION

Call 01394 421140 to activate your warranty

## Purpose of this Form

To aid in the continued efficiency of your equipment GAH (Refrigeration) Ltd request you complete and return this form to:

### GAH (Refrigeration) Ltd

Building 846  
Bentwaters Parks  
Rendlesham  
Woodbridge  
Suffolk IP12 2TW

The details provided by you will be entered onto the GAH database to enable swift retrieval of your equipment information.



This will help us ensure a minimal delay should the need for a spare part, or detailed information, arise. By completing this form you are in no way committing to any kind of agreement, although you will be contacted regarding your refrigeration equipment maintenance.

This information provided will be for the sole use of GAH (Refrigeration) Ltd and will under no circumstance be provided to a third party.

GAH (Refrigeration) Ltd would like to take this opportunity to thank you for your assistance and assure you of the continued high service all GAH customers have become accustomed to.

The unit's serial number, required on the form, can be found either on the commissioning report or near the fan motors on the evaporator in the back of the vehicle.

## Register online

You can also register online by visiting the Maintenance and Aftersales page on our website.

Please see full condition warranty terms and conditions.

[www.gah.co.uk](http://www.gah.co.uk)

# WARRANTY REGISTRATION FORM

If you require any assistance in completing this form please contact us and we will be pleased to help.

## Contact Information

Contact Name.....

Company Name.....

Address.....

Postcode..... Telephone Number.....

Mobile Number..... Fax Number.....

E-mail.....

## Equipment details

Vehicle Make..... Vehicle Model.....

Vehicle Registration.....

Unit Model.....

Unit Serial Number.....

Please moisten gummed edges, fold, seal and post.

moisten here



moisten here

moisten here